

# OXFORD INTERNATIONAL EDUCATION GROUP

Dear Group Leader, thank you for joining us in the UK this summer. At Oxford International Junior Programmes, our aim is to provide young students from all over the world with a safe, fun, friendly and structured environment in which to improve their knowledge of the English language. We are one of the top providers of junior programmes in the UK and a unique British Council accredited education provider. Oxford International Junior Programmes is part of the Oxford International Education Group (OIEG) which was founded in 1991 as ISIS Education and Travel by David Brown and Robert Darell. Oxford International has grown to be one of the top 10 businesses sponsored by the Prince's Trust after it provided OIEG with a £5,000 loan.



OIEG now offers a huge range of university pathways, spring, summer and year round academic programmes and educational tours. Our programmes have grown steadily in size and popularity and we now run 13 centres in the UK and 6 centres in North America welcoming over 10,000 students.

We create life enhancing learning experiences that help students worldwide to develop personally and professionally and that enrich their future opportunities.

#### ABOUT HERIOT WATT UNIVERSITY:

Heriot Watt University dates back to 1821, when the School of Arts of Edinburgh was established. In 1852, the name changed to the Watt Institution & School of Arts, and in 1855 to Heriot-Watt College. It finally became Heriot-Watt University in 1966, commemorating George Heriot, the 16th century philanthropist and financier of King James, and James Watt, the great 19th century inventor and engineer.

Heriot Watt is located in Riccarton on the edge of Edinburgh, just 4km away from the city centre. The city of Edinburgh has a number of bustling shopping areas and it is lucky to have significant and magnificent green spaces such as the impressive extinct volcano, Arthur's Seat, and its associated park, which lie at the heart of the city. Historic sites in Edinburgh include Edinburgh Castle, Holyrood Palace and the churches of St Giles, Greyfriars and Canongate. Edinburgh is listed as a UNESCO World Heritage Site. The city has had many notable residents along its long history; Robert Louis Stevenson, creator of Treasure Island and The Strange Case of Dr Jekyll and Mr Hyde was born in Edinburgh, and J.K. Rowling, creator of the Harry Potter series, began her first book in an Edinburgh coffee shop!

## STAFF AT YOUR SUMMER CENTRE



#### Centre Manager (CM)

The Centre Manager is responsible for the smooth running of the centre. Our Centre Managers are chosen for their experience, professionalism and personalities, and you will have daily contact with them.

#### **Activity Manager (AM)**

Responsible for all aspects of the Activity Programme. You should meet with them at least 2 or 3 times a week to ensure everything is going okay with your programme. They will also be able to help arrange optional excursions and make additional bookings for you.

#### Assistant Activity Manager

They assist the AM with all aspects of the activity programme, ensuring the onsite activities are inspiring, dynamic focused and enjoyable, they also assist the AM with the excursion itineraries.

#### Activity Leaders (AL)

The Activity Leaders are responsible for running everything outside the lessons! This includes onsite activities, excursions, meal duty supervision and airport transfers.

#### Welfare Manager (WM)

Welfare Managers look after all of the safeguarding and welfare of the people on-site, including you. They are first aid trained and have knowledge of the local medical services. You will meet with them a few times a week to discuss any concerns.

#### Director of Studies (DoS)

Responsible for the academic management of the centre and ensuring the teaching and learning component of the programme is delivered to the highest possible standards.

#### EFL Teacher/ Senior EFL Teacher

Teaching staff are responsible for planning and delivering lessons from the OIJP Syllabus. Some centres will also have 1/2 Senior Teachers who teach 50% of the time and spend the remainder of their time providing academic support to the teachers and DoS.





## THE AIRPORT

On arrival at the airport, you will be met by one of our Activity Leaders who will welcome you to the UK. The Activity Leaders will be wearing a red T-shirt or hoodie with the Oxford International Junior Programmes logo so you can easily recognise them.

The Activity Leader will accompany you by coach to your centre. During the journey to your centre, the Activity Leader will give you a welcome pack with your specific programme, a welcome letter from the management team, registration forms, lanyards, student ID cards and the optional booklet. You will also receive the rooming configuration allocated to your group on the coach so you can begin to organise the students into bedrooms. When you arrive at your centre, a member of the management team will be waiting to greet you.

## ARRIVING AT HERIOT WATT

When you arrive at Heriot Watt you will be shown to your accommodation. All the accommodation at Heriot Watt is single en suite. Rooms are situated on long corridors with about 67 rooms on each floor. The accommodation blocks also have small kitchens/lounges where the students can relax in the evenings and during break times. At Oxford International we aim to room your students in line with your needs. If you would like to keep your group together (regardless of gender) please let us know in advance. It may also be possible to keep your group together in the same building but split the group across different floors/corridors by gender. If there are students in your group who are a different gender from yourself but you are the only group leader, those students will be supervised by a member of OIJP staff. Once at the accommodation you will be shown your bedrooms and shown how to access the accommodation block. One of the OIJP staff will escort your group on a tour of the campus and highlight all the key locations you will use during your stay. Please note if you arrive on campus during the morning there may be the possibility that your room is still being cleaned. If this is the case we will show you to the nearest common room where your group can relax.

Please be aware that a £20 deposit will be collected upon arrival which will be returned at the end of the programme if there is no damage to the rooms or loss of keys etc.



## THE CENTRE

#### Postal Address:

Oxford International Junior Programmes Heriot Watt University Ricarton, EH14 4AS Please ensure the letter/package is clearly labelled with the student's name and school name.

#### Shop/Café:

Both a shop and café are available onsite. The shop is located between the bank and Elements. Food. stationary and phone cards are available from the shop. The shop is open from 8am to 6pm Mon-Fri and 10am to 2pm on weekends.

#### Social Spaces:

There is a purpose-built social space in the Student Union, located just on the other side of the loch. There is also a lounge in each block of the accommodation for students to relax and small kitchens for group leaders where tea and coffee are available.

#### Bank/Post Office:

The nearest bank is in Edinburgh: Bank of Scotland, 10 Bankhead Avenue

The nearest Post Office is: 190 Lanark Rd W, Currie, EH14 5NX There are a number of post boxes onsite.

#### **Religious Centres:**

Anglican:

St Nicholas, 122 Sighthill Loan, EH11 4NT

Roman Catholic:

Currie Balerno & Ratho Catholic Church, 222 Lanark Rd W, EH14 5NW The nearest Mosque is in Edinburgh.

#### Laundry:

The laundry service at Heriot Watt is available 24 hours every day of the week. It is self-service wash and dry. A wash cycle is £2.40 and a dry cycle is £1.30.

Bed linen will be washed once a week by the University laundry.

#### Security:

There is a 24h security team that work to keep the campus secure. There are no safes in the bedrooms. but the OIJP CM will have a safe in their office, and this can be used by group leaders to store money/passports securely.

#### Local Transport:

Lothian Buses offer local bus services 25, X25, 34, 45 and N25 (night bus) to Edinburgh from the campus. Service 25 is the most frequent, leaving the city centre every 15min during the day, and every 30min after 8pm. The journey takes about 30-40min from the city centre.

#### Sports Facilities:

The campus boasts excellent state of the art sports facilities called Oriam, which include a sports hall for football, basketball and volleyball. Racket sports such as tennis and badminton are also available.

#### **Computer Access:**

Internet access will be made available for students and group leaders. A network connection is available in the accommodation but it does require you to create an account and a password. Every room is equipped with its own internet hub.

#### Food:

Breakfast: 07:00 - 08:45 Lunch: 12:30 - 13:30 Dinner: 18:00 - 20:00 Students should clear away their

food trays at the end of their meal. There will be a lunch/dinner rota for all groups.

#### Campus Trails:

Heriot Watt University have developed a number of trails around the campus. These include trails covering arts, sculpture, history, nature, trees, jogging; all within the Heriot Watt campus. Please ask your AM for more details.

#### Hospital/Doctors:

Doctor's Surgery: Colinton Road Surgery, 196d Colinton Rd, EH13 OLB Hospital: Royal Infirmary of Edinburgh, 51 Little France Crescent, EH16 4SA

First aid trained staff are available on site.

#### Fire Drills + Fire Safety:

It is a requirement that at any residential centre fire drills must take place. During the fire drill, students should leave all their belongings behind and evacuate the building as quickly as possible. Please ensure that all of your students have left their rooms and stand at the designated evacuation point outside. There will then be a roll call. If any students are unaccounted for or the evacuation is too slow, the fire drill will be classed as a 'failure' and will need to be repeated at a later date.

#### In the case of a fire:

Raise the alarm

Use the stairs (not the lift)

Ensure your students do not run out of the building

Find the nearest fire exit (follow the exit signs) and leave the building safely Go to the nearest fire safety point

Do not re-enter (or encourage your students) to re-enter the building until authorised to do so.

**Curfew:** Evening curfew is 10:30pm. All students must be in their accommodation by this time. They must be in bed with lights off by 11:00pm. We ask that you monitor your own students. If you are on a corridor with other students making noise after this time please report it to the CM

## STUDENT CODE OF CONDUCT

- · Speak English at all times
- · Be polite and friendly and respect other groups and individuals from other backgrounds
- · Listen to all instructions
- Be on time
- · Always ask if you need help
- · Respect other people's possessions, cultures and customs

- No alcohol. It is illegal for anyone under 18 to purchase alcohol in the UK
- No smoking. It is illegal for anyone under 18 to purchase cigarettes in the UK
- · No chewing gum
- · No swearing or foul language
- No vandalism. Any damage to property will be charged for
- No bullying or violence. There is a zero-tolerance policy for this kind of behaviour

If you upload photos to social media don't forget to tag us and use the hashtags #edinburgh2019 #edinburghsummer #oxfordinternational #oijuniorprogrammes Don't forget to follow us @oiegedinburgh







## STUDENT PACKING LIST

Summer weather can be very unpredictable in the UK. Average daily temperature is 15°C but can go as low as 10°C or as high as 35°C. For this reason we recommend you encourage your students to come prepared for all occasions and check the predicted weather before departure!

#### **DOCUMENTS**

- Passport and copy of it (email copy to yourself)
- Visa document and copy of it (if required)
- Insurance documents (including EHIC card if from EU)
- A copy of any medication prescriptions in case of emergencies
- UK currency (Pound sterling)

#### **TECHNOLOGY**

- Phone/iPod/iPad/Tablet + chargers (we recommend you only bring one of these items)
- Headphones
- · Camera and camera charger
- Plug converter/travel adapter (UK 3 pin, 13A, 220V-240V)

#### **EXCURSIONS**

- Casual, comfortable clothing
- Umbrella
- Sun protection (cream, spray, lotion)
- · Quality rain/wind-proof jacket
- · Secure handbag/backpack/travellers wallet
- Sunglasses
- · Appropriate footwear for walking

#### WHAT NOT TO PACK:

We can only guarantee the carriage of one suitcase and one small carry on luggage (not suitcase) for airport transfers. If you anticipate that you will need to bring more suitcases than this, please let us know in advance.

- Bedding (bed sheets, pillows)
- Expensive electronics/valuables
- Travel iron (an iron and ironing board will be available)
- Too many clothes



#### **EVERYDAY ESSENTIALS:**

- Medication
- Toiletries, washing and sanitary essentials
- · Toothbrush and toothpaste
- Towel
- · Hairbrush/comb/hairdryer
- · Sleepwear, socks and underwear
- · Glasses/contact lens equipment
- Water bottle
- · Plastic bags for dirty laundry or wet items

#### **ONSITE ACTIVITIES:**

- Tracksuit/jogging pants for sport and trainers
- · Costumes for discos

Don't forget
your costumes and
equipment for the discos
and the talent show!

## **EXCURSIONS**

#### **FULL DAY EXCURSIONS TO EDINBURGH**

During your programme there are two full day excursions to Edinburgh. One of the excursions will depart campus at 9am and you will be back for dinner at 6pm. Groups typically go on a walking tour to explore the city. All walking tours are delivered by our Activity Leaders. Groups then will visit Edinburgh Castle. The second excursion into Edinburgh will run from 2pm until 9pm (depart Edinburgh) and groups will visit the Scottish Parliament and have some free time to enjoy an evening in Edinburgh. During your stay at Heriot Watt you will be provided with a local bus pass that can be used during your whole stay. Please speak to your Activity Manager to build a personalised itinerary for the days if needed. The public bus departs from outside the main University reception. Please notify the CM/AM if you intend to take your students outside of their programmed days.



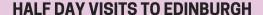
#### **LUNCHES**

At Heriot Watt you will receive:

 Lunch Vouchers during full day excursions to Edinburgh, Stirling, Glasgow and the Optional Day.
 You will also receive a voucher for dinner during the evening in Edinburgh.



You will visit Stirling and Glasgow. During these excursions you will be lead on a specially designed walking tour by one of our activity leaders and given time to explore the city centre. In Stirling you will also visit the castle, and while in Glasgow you will visit the Kelvingrove Museum, the most visited museum in the UK outside London. These excursions run from 9am-4pm (depart from Stirling/Glasgow).



During your stay at Heriot Watt, you will go into Edinburgh for 3 half day excursions. During the first excursion you will visit the National Museum of Scotland. The second day will include a visit to Dean Village and some free time to explore the city, and on the last half day groups will visit the Museum of Edinburgh. Please speak to your Activity Manager if you wish to include other destinations during these days.



#### **OUR ACTIVITY LEADERS ASK YOU TO...**

- Only take photos when advised to do so
- Keep together as a group
- · Don't stop for toilet or food breaks
- · Stay vigilant of on-coming traffic
- · Don't block the pavement
- · Walk at a brisk pace
- Don't talk over the guides
- Wear your lanyard at all times
- · Ask lots of questions!

## **ONSITE ACTIVITIES**

**NEW FOR 2019:** To ensure students take part in onsite activities, they will now need to sign-up in advance and register will be taken at the begining of each activity.

#### **CHALLENGES**

Challenges are great exercises that encourage students to work in teams. All challenges are stimulating problemsolving tasks designed to help group members develop their capacity to work effectively together. Challenges at your centre will be egg drop challenge, team challenges, photo challenge, etc. Unfortunately, as challenges are a mystery before running the activity, not much information can be revealed in advance!

#### **WORKSHOPS**

Workshops are alternative activities for those students who prefer more creative and relaxing sessions. These workshops are focused on specific skills, so each session will be based on a particular theme. Students will be able to participate in a group mural, a drama workshop and a self-portraits workshop amongst others; these activities will encourage students to be creative and improve their artistic skills as well as learning specific vocabulary.

#### **SPORTS**

Sports sessions are designed for all students to have a good time. The structure of most of the sessions will include a warm-up, improving skills and final games.

Otherwise, a tournament structure will be followed.

Sports will include running club, basketball, dodgeball, etc. It is important that students wear suitable sports clothes and footwear for the sports sessions.



#### WHOLE CAMPUS

These activities will involve all students at the centre to participate; it will be a great opportunity for students to get to know each other and learn about other cultures. Discos are usually the most popular night with the students and they will be themed as Union Jack disco, festival disco and the last disco theme will be decided at the centre; it's up to the students! The talent show is the perfect opportunity for students to show off their music, dance and drama skills. This activity is incredibly popular and even staff may prepare an act to display on the night! Don't forget the International night, where you will be able to share your culture and background with all other students!



## **GROUP LEADERS**





## AS GROUP LEADERS WE PROMISE TO...

- · Attendall meetings with OIEG staff
- Ensure that our students are punctual and attend all lessons, excursions and activity sessions
- Supervise students on excursions, in their accommodation and during meal times
- Report any allergies/medical issues to the Centre Manager on arrival at centre
- Maintain a lively, courteous and friendly atmosphere throughout the whole programme
- Report any issues with the programme/campus whilst in the UK rather than waiting until we are home! This way OIEG can work together to fix it as soon as possible
- · Have fun!

#### **GROUP LEADER MEETINGS**

Group Leader meetings are essential for the smooth running of a residential centre; these are the perfect time to raise any issues you may have. There will be a meeting on your first evening at the centre (or the day after arrival) where you will receive all the essential information about the first few days and will be introduced to all members of Senior Staff.

Information we will need from you at this meeting:

- Student registration forms (a requirement by the British Council)
- Student rooming list (exact room numbers of each child)

Information we will give to you at this meeting:

- · Centre specific contact details
- · Meeting times and points
- · GL programme details
- · Lunch and dinner rota
- · Lessons and excursion procedures

#### GROUP LEADER PROGRAMME

We appreciate how much work each Group Leader puts into a visit to the UK, and it is important for them to have some time to relax and meet other leaders. With so much history at all of our campuses, we want leaders to know more about their location, and the rich heritage of each site.

The group leader programmes are tailored to each centre, and at Heriot Watt it will be made up of 4 different events throughout the two weeks. Each leader will be invited to a traditional English afternoon tea within the first few days, allowing them some time to chat with each other and the centre staff, while enjoying a classic British experience.

An Academic Presentation will be organised by a member of the Oxford International Academic staff, along with a relaxed cheese and wine night for group leaders only.

When students are taking part in daytime on-site activities or lessons, half day trips into Edinburgh will be organised. All group leaders will be provided with a weekly travelcard so they can go into the city as much as they would like to.

We hope you enjoy your time with us!

## OPTIONAL BOOK

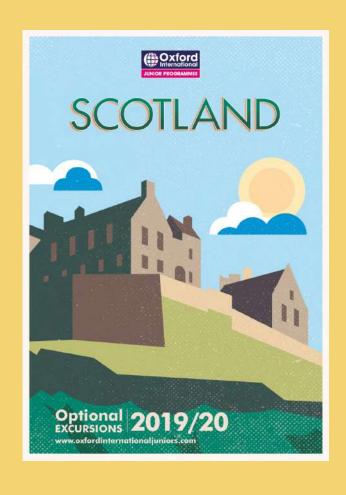
The optional book contains information about destinations across the whole of the UK and attractions you can visit there during the optional day or while in Edinburgh.

We have selected some excursions for you and your group to enhance your experience in the UK.

These half day trips are designed to take place during onsite activities for those groups who prefer to spend more time off campus.

You can choose from excursions into Edinburgh to indoor climbing or even a Sightseeing bus tour to enjoy Edinburgh, your group will definetely have fun!

Please let us know in advance if you wish to arrange any of these extra trips for your group or speak to your Activity Manager when you arrive on campus.





## SPORTS COACHING

NEW FOR 2019, we are excited to offer structured sports coaching sessions. At Heriot Watt your group can choose from Basketball or Volleyball.

You will receive 6 hours (2 x 3 hour sessions). These sessions will replace 'onsite activities' and will be delivered on campus. The sessions will focus on the fundamental skills and team or match play. We will need to know if any students would like to add on these sessions by 24th May 2019.



SAMPLE PROGRAMME

Please note this is perso volum

Unior PROGRAMMES

Group N	HIROSES.				
Students Group Leaders					
Date	Days	Morning	Afternoon		Evening
-Jul	Mon	Arrivals and Registrations	Arrivals and Registrations	Dinner	Campus tour and ice-breaker activities
-Jul	Tue	Placement Test and Lesson I	Onsite Activities  Instagram Challenge		Welcome Disco
-Jul	Wed	Lesson 2	Lesson 3		Onsite Activities
i-jul	Thu	Public bus to Edinburgh with walking tour of Royal Mile and entrance to Edinburgh Castle	Shopping on Royal Mile	1	Ceilidh
i-Jul	Fri	Lesson 4	Public bus to Edinburgh for solf-guided visil of Scottish Parliament and to climb Arthur's Seat		Dinner voucher and late return to campus: Calton Hil with tour of the Monuments
Jul	Sat	Lesson 5	Onsite Activities		International Evening
'-jul	Sun	Full day excursion to Glasgow with walking tour of city centre	Visit to Kelvingrove Gallery of Modern Art		Themed Disco
3-Jul	Mon	Public bus to Edinburgh with visit to National Museum of Scotland	Lesson 6		Karaoke/Lip Sync Battle
-Jul	Tue	Onsite Activities	Lesson 7		Onsite Activities
0-Jul	Sun	Public bus to Edinburgh with visit to Dean Village	Lesson 8		Talent Show
I-Jul	Thu	Onsite Activities	Lesson 9		Onsite Activities
2-Jul	Fri	Public bus to the Museum of Edinburgh	Lesson 10		Onsite Activities
3-Jul	Sat	Full day excursion to Stirling by coach	Entrance to Stirling Castle with walking tour of Stirling and visit to Loch Lomond		Farewell Disco
4-Jul	Sun	Optional Excursion	Optional Excursion		Onsite Activities
5-Jul	Mon	Departures	Departures		Departures

### **OPTIONAL EXTRAS**

We love our summer programmes and think they are brilliant as they are, but we also know that for some students it is a mammoth journey to travel to the UK. For this reason we have different optional books available. These booklets contain information about destinations across the whole of the UK and attractions you can visit there. If you would like to supplement your programme by purchasing one of these entrances/excursions (and haven't organised this prior to arriving in the UK) please speak to your Activity Manager. You should have received the Excursions Booklet in your Welcome Pack; if not please also refer to your Activity Manager for more information.

New for 2019 there is also an Academic extras booklet and a Sports extras booklet, in which we offer a variety of academic and sports activities to add to your programme.

## MEET THE TEAM AT HEAD OFFICE



The Oxford International team, based in London, will be visiting the centre on a regular basis.

Here are some bits about them; if you see any of them on campus, don't forget to say hi!



Operations Director



Operations Manager



**Frances**Operations Coordinator



**Theo**Operations Coordinator



Recruitment Development

Manager



HR Office



**Namila** Academic Director



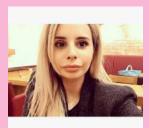
Academic Coordinator



Paul
Business Development
Director



Sophie
Head of Junior
Admissions



Zarina
Student Enrolments



Student Enrolments



Team Leader Year-Rounc Group Admissions



**Sarah** Year-Round Admissions Administrator



Natercia
Student Enrolments
Administrator

## FREQUENTLY ASKED QUESTIONS

#### What happens if someone loses their passport?

We strongly advise that passports are stored safely and not carried around with them. If a passport is lost, the Group Leader will need to accompany the student to the embassy of their home country where they will be issued with a temporary replacement or a permit to travel. The Centre Manager will be able to help locate the embassy and print any forms that might be helpful. We recommend that you have a photocopy of every student's passport as a backup.

#### What happens if a student is lost on an

excursion? The first thing to do is to contact their mobile. If this is possible then a member of OIEG staff will collect the student whilst you wait with the rest of the group. If they are uncontactable, the Activity Leader will get hold of the Centre Manager who will in turn contact Head Office. Every student is issued with an 'Emergency Number' lanyard and ID Card. Students should call this number if lost and it will be answered by a member of Head Office.

#### How do students participate in onsite activities?

In most centres a meeting point is set for activities. All activities and excursions will be advertised on the Activity Noticeboards and during mealtimes. Students can choose which activity they want to participate in. To ensure students take part in onsite activities they will now need to sign-up in advance and register will be taken at the begining of each activity.

#### Can students lock their room?

Yes. At Heriot Watt students will be able to lock their room. Please advise your students to keep their key safe or attach it to their lanyard if possible.

A replacement key is £25 and can be obtained from Reception. If locked out outside opening hours, the OIJP manager has a pass key for rooms.

#### What happens on departure day?

Prior to your final day on campus, Group Leaders will be invited to attend a departure meeting where the full procedure is explained. At this point Centre Managers will indicate the time the group needs to be at the coach (which will arrive at the airport with at least 3 hours to check-in, go through security and reach your gate). A member of OIEG staff will accompany you to the check-in desks to assist you.

### Can my students be taken off campus/programme by a member of their family?

We are happy to have parents or relatives visit the centre, as long as they contact the centre in advance to arrange this. It is also possible to have a parent or relative take a student out of the programme for a short time. Parental approval must be sent to the centre email in advance. Original ID of the adult taking them from the centre will be photocopied on arrival. Relatives who accompany the student away from the centre will be asked to sign an 'Unscheduled Activity' form and will need to leave a contact number in case of an emergency.

What should we do if there is a problem with a bedroom? All accommodation blocks are checked prior to the students' arrival. However, if you do notice a problem when you get to the centre it is essential you report this straight away. All group leaders will be issued with a 'maintenance report card' where they can submit all their students' room problems. If the report card is submitted to the Centre Manager by 10am, the CM will ensure the request is passed onto the maintenance staff that same day.

### What do I do if a member of my group has food allergies/dietary requirements?

The campus catering staff are very experienced in catering for all kinds of allergies or dietary requirements. During our 27 years of operation we have never had a problem with allergic reactions to food prepared on campus. In order for this to continue to be the case we ask that you alert us to any allergies/requirements as early as possible, these should be notified before arrival in the UK.

#### What happens if a student is sick?

All sick students should be referred to the Welfare Manager or Centre Manager. If deemed necessary a member of OIEG staff will escort the student to a GP or hospital. If this does happen, the student must take their ID and any medical insurance documents (or EHIC Card) with them in the instance that they may be required.

#### Do you have any other questions?

Please do not hesitate to contact the sales team or our OIEG staff if you are on campus!

#### Is there a deposit?

Please be aware that a £20 deposit will be collected upon arrival which will be returned at the end of the programme if there is no damage to the rooms or loss of keys etc.

Emergency number: **+44 (0) 203 318 3007** - monitored 24/7. Please use only in real emergencies.

## CAMPUS MAP

BUILDINGS

