

Oxford International Juniors

UK Terms & Conditions

Updated: May 2026

How to Book

Bookings will be processed upon receipt of a completed Booking Form and are secured once a 20% deposit has been received. Completed booking forms should be sent to juniors@oxfordinternational.com for UK groups. Details required for a booking:

- Name of group
- Dates and flight information
- Programme requirements
- Student names, genders, dates of birth and passport numbers
- Sharing requirements
- Allergy, medical, dietary and disability information (including learning disability and mental health issues)
- Group leader name, gender, date of birth, passport number and contact number

Visa Students

In accordance with Visas and Immigration guidelines, we require payment of fees in full prior to issuing a visa invitation letter. Courier fees are £55 per despatch in the UK. Agents must notify Oxford International immediately in the case of refusal or any changes to their status. If you fail to obtain your visa, you will receive a refund of the total amount except for a minimum £50 administration fee only after we receive written documentation from the consulate of your visa denial.

Payment Conditions

A full invoice will be sent out along with the booking confirmation upon receipt of a completed booking form. A 20% deposit is payable upon receipt of this confirmation and invoice. Your booking is not confirmed until we receive this deposit, unless a prior agreement is in place. Full payment of all fees is required at least 14 days prior to arrival and payment is BACS, bank transfer, credit or debit card. No services are confirmed or guaranteed until full payment is received.

Additional Costs – Group Leaders

Group leaders will be pro-rated according to the number of students in the group as per the prices below. One free group leader is included for every 15 paying students. Extra leaders within the free

place ratio will be charged on a pro-rata basis - £711 p/w for Winter camp, £502 p/w for Spring Camp at Christ's Hospital, £502 p/w at UK residential summer camps, £368 p/w for Greenwich homestay, £327 p/w in Edinburgh, Oxford & Brighton summer homestay.

Additional Costs – Accompanying Adults

Any additional adults above this group leader ratio will be charged £926 per week in Winter camp, £612 per week in residence at Easter and Summer and £477 per week in homestay in the UK.

Additional Costs – Airport Transfers

Airport transfers are included in the prices quoted overleaf subject to our conditions. Due to the limited number of coaches available and potential traffic congestion on transfer days, we reserve the right to hold groups at the airport for up to 120 mins after arrival to maximise capacity on transfer coaches. If your group requires a private transfer coach for them only there may be a supplement to pay. Please advise at the time of booking in order for us to reserve such coaches and calculate the supplements applicable. Transfers for individual students are included in the prices for UK. Individual students will wait at the airport up to 120 mins, with Oxford International staff, until a group is leaving for the same campus. If some group students arrive on different flights, transfer supplements may be applicable. These will be charged at UK individual rates. If an individual requests a transfer by private taxi in the UK with a member of Oxford International staff then there is a supplement to pay. (£ 200 e/w for all centres except Royal Holloway which is £150 each week).

Additional Costs – Extra Electives & Activities

It is possible to arrange for exams to be taken in the UK and NA. We offer the Trinity GESE exam with 2 x 90 min preparation sessions for £140 per student in the UK. A minimum 8 students per campus is required.

Additional Costs – Damage Deposits

In the event of damage to property, students must pay the full cost in both residential and homestay accommodation. Students booking residential accommodation will be required to pay a deposit of £30/€30 in the UK towards any replacement keys or damages sustained. The deposit will be returned on departure after satisfactory accommodation checks have been carried out and all keys/fobs/cards have been returned.

the person or organisation who originally paid the fees and will be made within 45 calendar days of written confirmation.

Cancellation Policy

Students cancelling over 7 days prior to the course start date, or to students who have had their visa application rejected, Oxford International will refund fees received in full less a £50 administration fee. Students cancelling 7 days or fewer prior to the course start date will be charged a cancellation fee equivalent to one week's programme fee. Cancellation should always be made in writing and you will receive confirmation of cancellation by return.

Exclusion Policy

Please refer to our Behaviour Policy for detailed information about our expected code of conduct. Failure to adhere to this will result in students being asked to leave our campus and this may result in being asked to return home, at their expense.

Withdrawal Policy

Students withdrawing from the course once it has started, for whatever reason, will still be charged the full price of the programme. Part refunds of unused complete weeks may be paid at Oxford International's discretion, depending on the reason for withdrawal. Any refunds due will be paid to the person or organisation who originally paid the fees and will be made within 45 calendar days of written confirmation.

Amendments to Services

Oxford International reserves the right to change the particulars of the services, including location, accommodation, facilities, excursions, lesson timetable and dates of the programmes where circumstances

Resolution of Disputes

In the event of a dispute between a student/group leader/agent and Oxford International, procedures are in place to facilitate the resolution of the dispute. Complaints should first be made to the Centre Manager. Each complaint will be fully investigated provided that it is received within 30 days of the course ending and all fees have been paid. If the matter is not resolved, the student should complain in writing to the Oxford International head office (see website for address). All our schools in England are accredited by the British Council and are members of English UK. These

organisations will handle unresolved complaints about our service. Please ask our Head Office for addresses and telephone numbers.

Force Majeure

Oxford International will not be responsible for any costs incurred by or on behalf of the student as a result of causes beyond our reasonable control. Such causes shall include but shall not be limited to riot, war, threat of war, civil strike, industrial dispute, terrorist activity, natural or nuclear disaster, unusually adverse weather conditions and infectious diseases.

Limitation of Liability

Oxford International shall not be liable for any damages, loss, costs, expenses claims or proceedings howsoever arising and whether actual or contingency except for death or personal injury resulting from negligence of Oxford International, its employees, agents, “consultants, subcontractors or suppliers whilst acting within the scope of or in the course of their employment or contract.”

Marketing

The student agrees to participate in promotional activities undertaken by Oxford International, which include photography, videoing, recording and other such activities. These activities may result in the production of materials featuring the student such as brochures, posters, websites, newsletters and marketing campaigns. Students can opt out of involvement in marketing material on arrival by filling in the relevant part of the student registration form.

Safeguarding

Agents are required to complete a police record/background check of Group Leaders prior to arrival in the UK only and complete the Oxford International Background Check form as part of the booking process.